

(name of hospital)
PHYSICIAN SURVEY

We need your help! Your answers to the following questions will be an important part of an organization review being completed for (name of hospital). Please take a few minutes to complete this survey and return it in the enclosed postage paid envelope today. The information you provide will be completely anonymous.

1. Overall, how would you rate (name of hospital) as a place to practice medicine? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

2. Overall, how would you rate the quality of care at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

3. Is there any service you would like (name of hospital) to offer you or your patients? (fill in one circle only)

- Yes No Don't Know/Not Sure

4. If you answered yes to #3, please tell us what service(s) you desire:

5. Do you feel there is a need for additional physicians at (name of hospital)? (fill in one circle only)

- Yes No Don't Know/Not Sure

6. if you answered yes to #5, please tell us how many and what specialties you believe are needed.

7. In terms of outpatient testing, how would you rate the ease of scheduling outpatient tests? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

8. How would you rate the timeliness of receiving outpatient test results? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

9. Overall, how would you rate the quality of nursing care at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

10. How would you rate the nursing staff's responsiveness to physicians? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

11. How would you rate the critical thinking skills of the nursing staff? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

12. How would you rate the appropriateness and timeliness of nursing staff communication with physicians? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

13. How would you rate the nursing staff knowledge of patients' status and needs? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

14. How would you rate the nursing staff's responsiveness to patient and family needs? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

15. Overall, how would you rate the medical records department at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

16. Do you perform inpatient or outpatient surgery at (name of hospital)? (fill in one circle only)

- Yes No Don't Know/Not Sure *If you answered "No", please skip to Question #22*

17. Overall, how would you rate the surgical services at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

18. How would you rate the ease of scheduling surgery? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

19. How would you rate the turnover time between surgical cases? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

20. How would you rate the competency of the operating room staff? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

21. How would you rate the anesthesia services? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

22. How would you rate laboratory services provided at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

23. How would you rate the cardio-pulmonary rehabilitation services provided at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

24. How would you rate the physical therapy rehabilitation services provided at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

25. How would you rate pharmacy services provided at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it “Fair”/“Poor”, please tell us why:

26. How would you rate the advanced nursing care unit at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it “Fair”/“Poor”, please tell us why:

27. How would you rate the communication and feedback provided by the pathologists? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it “Fair”/“Poor”, please tell us why:

28. Overall, how would you rate the emergency department at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it “Fair”/“Poor”, please tell us why:

29. How would you rate the competency of the emergency department physician staff? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it “Fair”/“Poor”, please tell us why:

30. Overall, how would you rate the radiology department at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it “Fair”/“Poor”, please tell us why:

31. How would you rate the timeliness of the radiology reports? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

32. How would you rate the interpretation and feedback provided by the radiologists? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

33. Overall, how would you rate the discharge process at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

34. How would you rate the availability of medical equipment you need to deliver care? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

35. How would you rate the physical condition of (name of hospital)s' buildings? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

36. How would you rate the services offered to physicians, such as parking, the doctor's lounge, etc.? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

37. How would you rate the strategic direction in which (name of hospital) is moving? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

38. Overall, how would you rate the relationship between (name of hospital)'s administration and the medical staff? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

39. How would you rate the administration's responsiveness to the physicians' concerns? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

40. Overall, how would you rate the credentialing process at (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

41. Overall, how would you rate the medical staff leadership adequately representing the views and needs of medical staff members such as yourself? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

42. How would you rate the hospital's leadership's and staff's demonstration of the mission and core values of (name of hospital)? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

43. How would you rate (name of hospital)'s efforts on meeting the health care needs of all patients regardless of their economic status? (fill in one circle only)

- Excellent Very Good Good Fair Poor Don't Know/Not Sure

If you rated it "Fair"/"Poor", please tell us why:

44. How could the staff of (name of hospital) better meet the spiritual and holistic needs of your patients? (please describe below)

45. How many years have you been on the medical staff of (name of hospital)? _____

The following questions are for statistical use only. The information will not be used to attempt to identify individuals. This section is option, but would help our analysis of the data.

46. What is your age? (fill in one circle only)

- Under 35 35 to 44 45 to 54 55 to 64 65 & Over

47. What is your gender? (fill in one circle only)

- Male Female

48. What is your specialty? _____

49. What is your status?

- Active Courtesy Emergency Other

IF YOU HAVE ANY OTHER COMMENTS YOU WOULD LIKE TO SHARE, PLEASE LIST BELOW OR ATTACH A SEPARATE PIECE OF PAPER:

THANK YOU FOR TAKING THE TIME TO SHARE YOUR OPINIONS WITH US!